

**SRBS**

Bombay Suburban Art &amp; Craft Education Society's

**Sheila Raheja School of Business Management and Research**Raheja Education Complex, Kher Nagar, Opp. Chhatrapati Shivaji Ground,  
Bandra (E), Mumbai – 400 051.

## **Student Satisfaction Survey Report (MMS)**

A survey of SRBS student satisfaction was conducted during AY 2019-20. The survey was implemented online with questionnaire recommended by NAAC. The results of the survey are as follows:

1. Students have expressed satisfaction on completion of the syllabus.
2. 71% students applauded the preparedness of teachers with the remark 'Thoroughly'.
3. The communication with the remark 'always effective' and fairness in internal evaluation process was appreciated by 88% students.
4. 71% of students were satisfied with the practical examples and applications given by the teachers while explaining the concepts.
5. The usage of student-centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences and to improve the quality of teaching and learning process was rated high in the survey by the students.
6. The efforts were made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make the students ready for the corporate world was appreciated to great extent by 80% students.
7. The students have opined that the teaching and learning process in the institute with the usage of ICT tools such as LCD projector, Multimedia etc. during teaching have been provided by the institute
8. The students expressed the overall satisfaction regarding the quality of teaching-learning process in the institute.

The suggestions made by the students included increased usage of E-Learning tools. Students also recommended to impart extra knowledge through case studies, practical examples, a greater number of projects and real time problems. The remarks also emphasized corporate placement training exercises, career guidance sessions and a greater number of extracurricular activities. Some students also suggested student exchange programs and entrepreneurship development programs to be organized by the institute.

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## **Student Satisfaction Survey Report (BMS)**

A survey of SRBS student satisfaction was conducted during AY 2019-20. The survey was implemented online with questionnaire recommended by NAAC. The results of the survey are as follows:

1. Students have expressed satisfaction on completion of the syllabus.
2. 67% students applauded the preparedness of teachers with the remark 'Satisfactorily'.
3. The communication with the remark 'always effective' was appreciated by 83% students.
4. 75% of the students agreed that the mentor takes the follow-up with the task assigned to them
5. The usage of student-centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences and to improve the quality of teaching and learning process was rated well in the survey by the students.
6. Regarding the monitoring, review and continuous quality improvement, 67% of students agreed for the effort put by the institute to improve the quality of teaching and learning process.
7. 67% of students stated that the teacher illustrates concepts through examples and applications every time.
8. The students have opined that the teaching and learning process in the institute with the usage of ICT tools such as LCD projector, Multimedia etc. during teaching have been provided by the institute
9. The students expressed the overall satisfaction regarding the quality of teaching-learning process in the institute.



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## **Student Satisfaction Survey Report (BAMMC)**

A survey of SRBS student satisfaction was conducted during AY 2019-20. The survey was implemented online with questionnaire recommended by NAAC. The results of the survey are as follows:

1. Students have expressed satisfaction on completion of the syllabus.
2. 67% students applauded the preparedness of teachers with the remark 'Satisfactorily'.
3. The communication with the remark 'always effective' was appreciated by 83% students.
4. 75% of the students agreed that the mentor takes the follow-up with the task assigned to them
5. The usage of student-centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences and to improve the quality of teaching and learning process was rated well in the survey by the students.
6. Regarding the monitoring, review and continuous quality improvement, 67% of students agreed for the effort put by the institute to improve the quality of teaching and learning process.
7. 67% of students stated that the teacher illustrates concepts through examples and applications every time.
8. The students have opined that the teaching and learning process in the institute with the usage of ICT tools such as LCD projector, Multimedia etc. during teaching have been provided by the institute
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For Sheila Raheja School of Business  
Management & Research

Director