

Bombay Suburban Art & Craft Education Society's

SHEILA RAHEJA SCHOOL OF BUSINESS MANAGEMENT AND RESEARCH
Raheja Education Complex, Kher Nagar, Opp. Chhatrapati Shivaji Ground,
Bandra (E), Mumbai – 400 051

Student Satisfaction Survey Report

A 'Student Satisfaction Survey' was carried out in the Institute on April 8, 2019. The interpretation of the results is as under;

- 1. 84% students are satisfied with the extent to which the syllabus is covered.
- 2. 80% students indicated satisfaction with the preparedness of teachers by marking 'Satisfactory'. A majority of the students also expressed their appreciation to the ease with which they can communicate with the teachers by marking 'always effective'.
- 3. 79% students applauded the evaluation process and transparency in the system.
- 4. 87% of students mentioned that the field trips/internships are arranged on a regular basis.
- 5. 81% students are satisfied with the practical examples and applications mentioned by the teacher while explaining technical concepts.
- 6. Regarding the monitoring, review and continuous quality improvement, 85% students feel that the institute has put in a lot of effort to improve the quality of teaching and learning process.
- 7. The Efforts made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make students ready for the world of work are appreciated to a great extent by 82% of the students.
- 8. 90% students are satisfied with the teaching and learning process using ICT tools such as LCD projector, Multimedia etc. during teaching.
- 9. Overall, 89% students agree with the statement that the quality of teaching-learning process followed by the institute is very good.

Suggestions included the usage of more ICT enabled facilities. Students also expect more knowledge through practical industry relevant examples and case studies.

For Sheila Raheja School of Business

Management & Research

Director