



SRBS

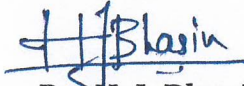
Sheila Raheja
School of Business
Management & Research

(Bombay Suburban Art & Craft Education Society)

Academic Year 2022-2023

Grievance Redressal Committee: List of Members

Sr.	Name of the Committee Member	Designation
1	Dr. H, J. Bhasin	Chairman
2	Dr. Rahul Sanghavi	Member
3	Mrs. Deepa Manoj	Member
4	Mr. Pradeep Singh	Member
5	Mr. Pratik Karanjkar	Member


Dr. H. J. Bhasin
Director



Date: August 31, 2022

Place: Mumbai

For Sheila Raheja School of Business
Management & Research




Director



SRBS/GRC/2022-23/026

September 30, 2022


To,
The Members,
Grievance Redressal Committee
SRBS, Bandra (East)
Mumbai.

NOTICE

The members are hereby informed that the 1st meeting of the Grievance Redressal Committee is scheduled on Friday, October 14, 2022, at 02:00 p.m. in the Conference Room, of Sheila Raheja School of Business Management and Research, Raheja Education Complex, Kher Nagar, Bandra (East), Mumbai. All Members are requested to attend the meeting. The agenda of the meeting is as follows:

AGENDA

1. To read and approve the minutes of meeting held on June 04, 2022.
2. To update on the progress of Grievance Redressal Committee.
3. To apprise the members about reconstitution of Grievance Redressal Committee.
4. Any other matter with the permission of the chair.


Dr. H. J. Bhasin
Director



Raheja Education Complex, Kher Nagar, Opp. Chhatrapati Shivaji Ground, Bandra (East), Mumbai - 400 051, Maharashtra.
Tel: (022) 6528 1389 (022) 6196 6666 Fax: (022) 2647 5690, Email: rahejamgmt@gmail.com, Website: www.rahejamgmt.com

For Sheila Raheja School of Business
Management & Research




Director

MINUTES OF MEETING GRIEVANCE REDRESSAL COMMITTEE

Meeting No.	Day & Date	Time
1 (Academic Year 2022-23)	Friday, October 14, 2022	02:00 pm

The minutes of Grievance Redressal Committee meeting no. 1 of SRBS for Academic Year 2022-23 was held on Friday, October 14, 2022, Conference Room of Sheila Raheja School of Business Management & Research, Kher Nagar, Bandra (East), Mumbai.

The following Committee members were present for the meeting:

1. Dr. H. J. Bhasin
2. Dr. Rahul Sanghavi
3. Mrs. Deepa Manoj
4. Mr. Pradeep Singh
5. Mr. Pratik Karanjakar

Copies of the agenda and other related documents were circulated to the members of the committee. The meeting started as the quorum for the meeting was present.

Agenda No. 1: To read and approve the minutes of meeting held on June 04, 2022.

The minutes of the last Grievance Redressal Committee Meeting held on June 04, 2022 were read and confirmed by the members.

Agenda No. 2: To update on the progress of Grievance Redressal Committee.

Director apprised the members that there were no Grievances put up by any of the Student and Staff to the Grievance Redressal Committee till date. He appreciated the Committee being active.

Action to be taken:

As there were no grievances registered there was no action taken.

Agenda No. 3: To apprise the members about reconstitution of Grievance Redressal Committee.

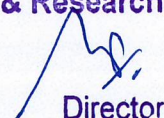
SRBS existing Grievance Redressal Committee has been reconstituted due to change in the names of the members of the said committee.

Action to be taken:

Display the names of the members of the reconstituted Committee on the Notice Board and Website of the Institute.

For Sheila Raheja School of Business
Management & Research





Director




Agenda No. 4:

Any other matter with the permission of the Chair.

As there was no other matter for discussion, the meeting ended with vote of thanks.


Dr. H. J. Bhasin
Director

For Sheila Raheja School of Business
Management & Research


Director

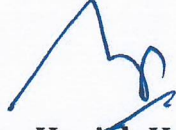
Academic Year 2022-2023

Grievance Redressal Committee: List of Members

Sr.	Name of the Committee Member	Designation
1	Dr. Harish Kumar S. Purohit	Chairperson
2	Dr. Rahul Sanghavi	Senior Faculty Member
3	Dr. Vaikhari Patil	Senior Faculty Member
4	Mr. Pradeep Singh	Senior Faculty Member
5	Mr. Pratik Karanjkar	Special Invitee

Note:-

Due to change in members the committee is revised.


Dr. Harish Kumar S. Purohit
Director



Date: April 30, 2023

Place: Mumbai



For Sheila Raheja School of Business
Management & Research


Director



SRBS/GRC/2023-24/030

May 26, 2023

To,
The Members,
Grievance Redressal Committee
SRBS, Bandra (East)
Mumbai.

NOTICE

The members are hereby informed that the 2nd meeting of the Grievance Redressal Committee is scheduled on Wednesday, June 21, 2023, at 03:00 p.m. in the Conference Room, of Sheila Raheja School of Business Management and Research, Raheja Education Complex, Kher Nagar, Bandra (East), Mumbai. All Members are requested to attend the meeting. The agenda of the meeting is as follows:

AGENDA

1. To read and approve the minutes of meeting held on October 14, 2022.
2. To apprise the members on Email received from All India Council for Technical Education (AICTE) on March 21, 2023 regarding Implementation of All India Council for Technical Education (Redressal of Grievance of Faculty/Staff Member) Regulations, 2021.
3. To apprise the members on Email received from All India Council for Technical Education (AICTE) on April 07, 2023 regarding Implementation of All India Council for Technical Education (Redressal of Grievance of Students) Regulations, 2019.
4. To apprise the members on renewal of Online Grievance Redressal Software.
5. To discuss the grievances received, if any after the last meeting.
6. Any other matter with the permission of the chair.



Dr. Harish Kumar S. Purohit
Director



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For Sheila Raheja School of Business
Management & Research



Director

MINUTES OF MEETING GRIEVANCE REDRESSAL COMMITTEE

Meeting No.	Day & Date	Time
2 (Academic Year 2022-23)	Wednesday, June 21, 2023	03:00 pm

The minutes of Grievance Redressal Committee meeting no. 2 of SRBS for Academic Year 2022-23 was held on Wednesday, June 21, 2023, Conference Room of Sheila Raheja School of Business Management & Research, Kher Nagar, Bandra (East), Mumbai.

The following Committee members were present for the meeting:

1. Dr. Harish Kumar S. Purohit
2. Dr. Rahul Sanghavi
3. Dr. Vaikhari Patil
4. Mr. Pradeep Singh
5. Mr. Pratik Karanjakar

Copies of the agenda and other related documents were circulated to the members of the committee. The meeting started as the quorum for the meeting was present.

Agenda No. 1: To read and approve the minutes of meeting held on October 14, 2022.

The minutes of the last Grievance Redressal Committee Meeting held on October 14, 2022 were read and confirmed by the members.

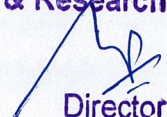
Agenda No. 2: To apprise the members on Email received from All India Council for Technical Education (AICTE) on March 21, 2023 regarding Implementation of All India Council for Technical Education (Redressal of Grievance of Faculty/Staff Member) Regulations, 2021.

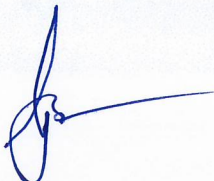
All the members were apprised about the Notification received from All India Council for Technical Education (AICTE) dated March 22, 2021 wherein they have informed to constitute Grievance Redressal Committee (GRC) for faculty/staff members as per the AICTE (Redressal of Grievances of Faculty/Staff Member) Regulations, 2021. As per the constitution defined in the said Regulation one of the member has to be an official from University or State Directorate of Technical Education (DTE) to be nominated by DTE/University Vice Chancellor.

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For Sheila Raheja School of Business
Management & Research




Director



Accordingly, our Institute has sent communication to University of Mumbai and Directorate of Technical Education (DTE) requesting them to nominate representative as a member to form Grievance Redressal Committee for Faculty/Staff Members.

Action to be taken: To constitute separate Grievance Redressal Committee (GRC) for Faculty/Staff Members.

Agenda No. 3: To apprise the members on Email received from All India Council for Technical Education (AICTE) on April 07, 2023 regarding Implementation of All India Council for Technical Education (Redressal of Grievance of Students) Regulations, 2019.

All the members were apprised that All India Council for Technical Education (AICTE) has send Notification dated March 31, 2023 regarding Implementation of All India Council for Technical Education (Redressal of Grievance of Students) Regulations, 2019. Further, UGC has informed vide Notification dated April 11, 2023 to implement and constitute Grievance Committee of Students as per the University Grants Commission (Redressal of Students) Regulations, 2023 which will intensify the operationization of Grievance Redressal Mechanism in Institutes

Accordingly, the decision was taken to reconstitute the Grievance Redressal Committee as per the University Grants Commission UGC (Redressal of Students) Regulation, 2023.

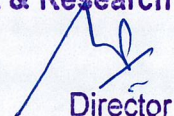
Action to be taken: To reconstitute Grievance Redressal Committee for Students as per the UGC Notification dated April 11, 2023.

Agenda No. 4: To apprise the members on renewal of Online Grievance Redressal Software.

All the members were apprised that our Institute has renewed the Online Grievance Redressal Software with Orel Software Solutions Pvt. Ltd. for the period of Three Years i.e. from 31/12/2022 to 30/12/2025.

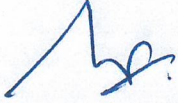
Agenda No. 5: To discuss the grievances received, if any after the last meeting.

It was informed that during the period there have been no grievances registered by any stakeholders. The members also discussed grievances receiving mechanism and satisfied themselves with the process. The director appreciated the fact that there have been no grievances.


Director

Agenda No. 4: Any other matter with the permission of the Chair.

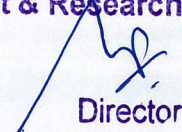
As there was no other matter for discussion, the meeting ended with vote of thanks.



Dr. Harish Kumar S. Purohit
Director



For Sheila Raheja School of Business
Management & Research


Director